



Credit Insurance Division

Online Customer Service

Link:

<http://anico-cid.com> Select Secure Links, Select Online Customer Service Button

<https://cid.americannational.com>

You Must Enter:

- Account Number
- Policy/Certificate Effective Date
- Search Method
- Check on the “I’m not a robot;” enter the secret word to continue

Search Methods:

- Policy/Certificate Number
- Claim Number
- Primary Insured Name

Benefits:

- Easy to Use
- Quick and Accurate Refund Quotes
- Real Time Information (current data entry)

Things to Do:

- Check Claim Status
- View Policy Information
- Calculate and Print Refund Quotes

It may take several moments for the process to complete.

If you have any questions, please contact Customer Service at (800) 899-6502.